

# Terms and Conditions for Noah's Ark Veterinary Services *Dental Care Offer*

# 1. Eligibility:

- This offer is available to all new and existing Noah's Ark Veterinary Services clients.
- The complimentary inspection is available to all new and existing Noah's Ark Veterinary Services clients.

## 2. Complimentary Services:

- The pre-anesthetic blood testing & show bag applies only to pets undergoing a dental procedure as part of this offer.
- The complimentary blood tests included with any dental procedure are standard pre-anesthetic tests to ensure your pet's safety during the procedure.
- The complimentary goodie bag will include items selected by Noah's Ark Veterinary Services and may vary depending on availability.

#### 3. Added Value:

- The offer includes over \$400 worth of added value, which may include, but is not limited to, complimentary blood tests, a goodie bag, and additional services at no extra charge.
- The exact breakdown of added value will be discussed during the consultation.

# 4. Payment and Booking:

- If a procedure is required and you decide to proceed, a \$200 deposit is required when booking to secure your pet's procedure. This \$200 comes off the bill at the end of the dental procedure.
- Payment plans are available through our approved provider, Vetpay, subject to their terms and conditions.

#### 5. Satisfaction Guarantee:

- While we strive for complete satisfaction, individual results may vary. If you have concerns about the outcome of your pet's dental procedure, please contact us to discuss further options.
- Noah's Ark Veterinary Services follows the 2019 AAHA Dental Care Guidelines for Dogs and Cats. A copy of these guidelines is available on request.

#### 6. Offer Duration:

 This offer is available for a limited time only and may be subject to change or withdrawal at the discretion of Noah's Ark Veterinary Services.

### 7. Cancellation and Rescheduling:

- Appointments can be rescheduled with at least 24 hours' notice. Failure to provide adequate notice may result in forfeiture of the deposit.
- Cancellations made less than 24 hours before the scheduled appointment will result in forfeiture of the deposit.

## 8. Liability:

 Noah's Ark Veterinary Services will take all reasonable precautions to ensure the safety and well-being of your pet during the procedure. However, by accepting this offer, you acknowledge that there are inherent risks associated with any medical procedure.

# 9. Changes to Terms and Conditions:

 Noah's Ark Veterinary Services reserves the right to modify or update these terms and conditions without prior notice.

# 10. Acceptance of Terms:

 By booking a dental procedure under this offer, you agree to the above terms and conditions.